

How to Access Lab Results

(Please make sure you are using a Google Chrome browser on a desktop/laptop.)

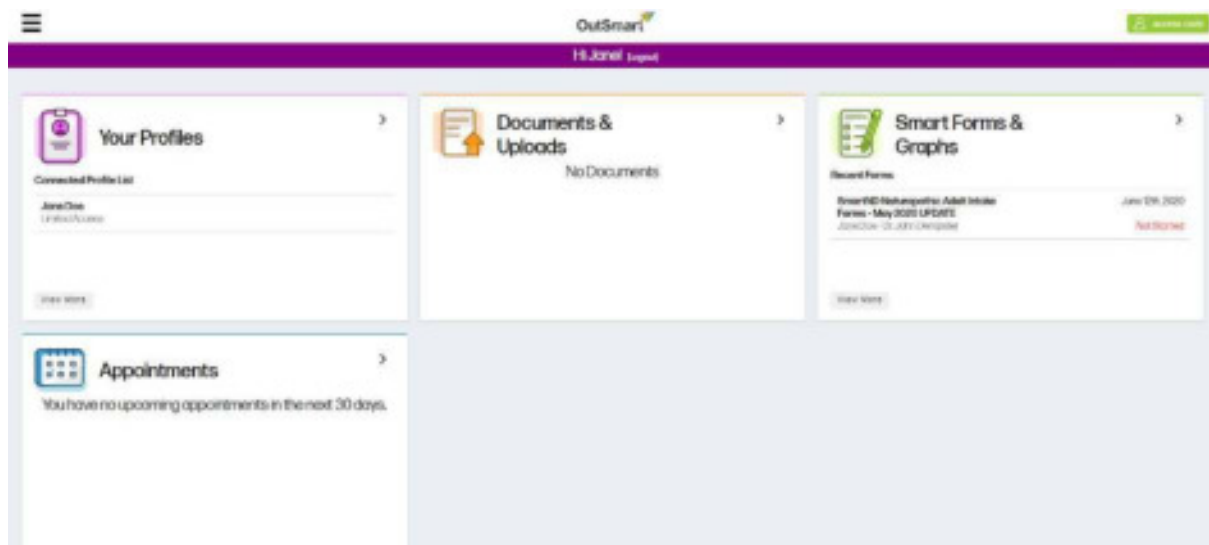
If you already have a patient portal account:

Step 1:

Log into your account on <https://portal.outsmartemr.com>

- ❑ Your username is the email address you used to register for an account.
- ❑ Your password is the one you created when you registered for an account.

Once you have successfully logged into the patient portal you will see the following screen:



THE DEMPSTER CLINIC

CENTER FOR FUNCTIONAL MEDICINE

97 Scollard St.

Toronto, Ontario

M5R 1G4

p 416.551.9577

f 416.519.0773

Step 2:

Click the green access code button on the top right hand corner of the screen.

Input the four-word access code that was sent to your email address and click submit.

The Dempster Clinic has sent you an Access Code!

* Please do not reply to this message. Contact your clinic directly if you need to discuss your appointment.

Hi Jane,

Your practitioner has sent you an access code. If you do not know how to use this code, please contact your practitioner or The Dempster Clinic for assistance.

This access code expires on June 17th 2020, 12:10:46 pm. If your access code expires before you use it, please contact your practitioner for a new one.

**MYSTERIOUS-COUPLE-
CREAM-WITHOUT**

Add Your Access Code

Random 4-word code given by your practitioner in person or as an email

Example: SMART - APPLE - BLOSSOM - KITTEN

MYSTERIOUS

COUPLE

CREAM

WITHOUT]

Submit

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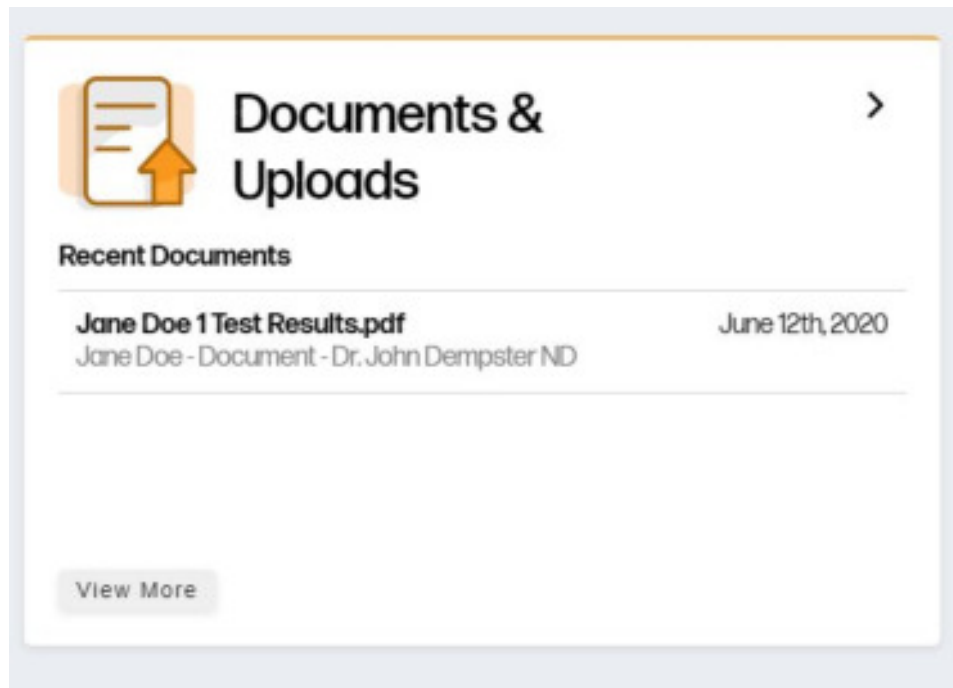
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Step 3:

Your dashboard will automatically refresh.

Click the arrow (>) beside 'Documents & Uploads'.



All of your test results will be accessible and you will be able to download a PDF or print them.

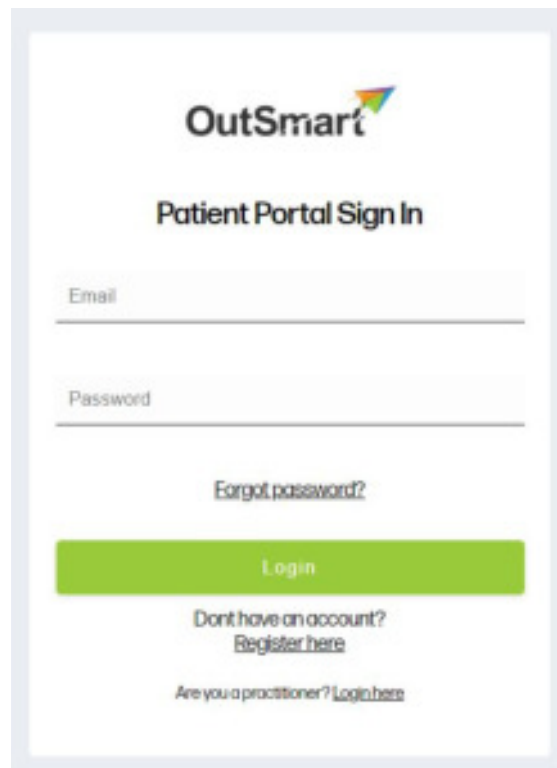
Documents & Uploads			
Jane Doe Connected Offices: (The Dempster Clinic)			
Document Name	Assignment Date	Practitioner	Document Type
Jane Doe 1 Test Results.pdf	June 12th, 2020	Dr. John Dempster ND	Document View

If you don't have a patient portal account:

Step 1:

Go to: <https://portal.outsmartemr.com>

Click on the "Register Here" link at the bottom of the page.



The image shows a screenshot of the OutSmart Patient Portal Sign In page. At the top, the OutSmart logo is displayed with a colorful icon. Below the logo, the text "Patient Portal Sign In" is centered. There are two input fields: "Email" and "Password", each with a horizontal line below it. Below the password field, there is a link "Forgot password?". A green button labeled "Login" is positioned below the "Forgot password?" link. At the bottom of the page, there are two more links: "Don't have an account? Register here" and "Are you a practitioner? Login here".

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Step 2:

Complete the whole form (all fields are required).

Input the four-word access code that was sent to your email address and click submit.



Register For A Patient Portal Account

First Name	Last Name
Email Address	Password
Phone Number	Phone type ▼
Date Of Birth	
YYYY	MM
DD	Gender ▼
Access Code	
A 4-part code given by your practitioner in person or as an email	
-	
-	
-	
-	
Submit	

Already have an account?
[Login here](#)

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Hi Jane,

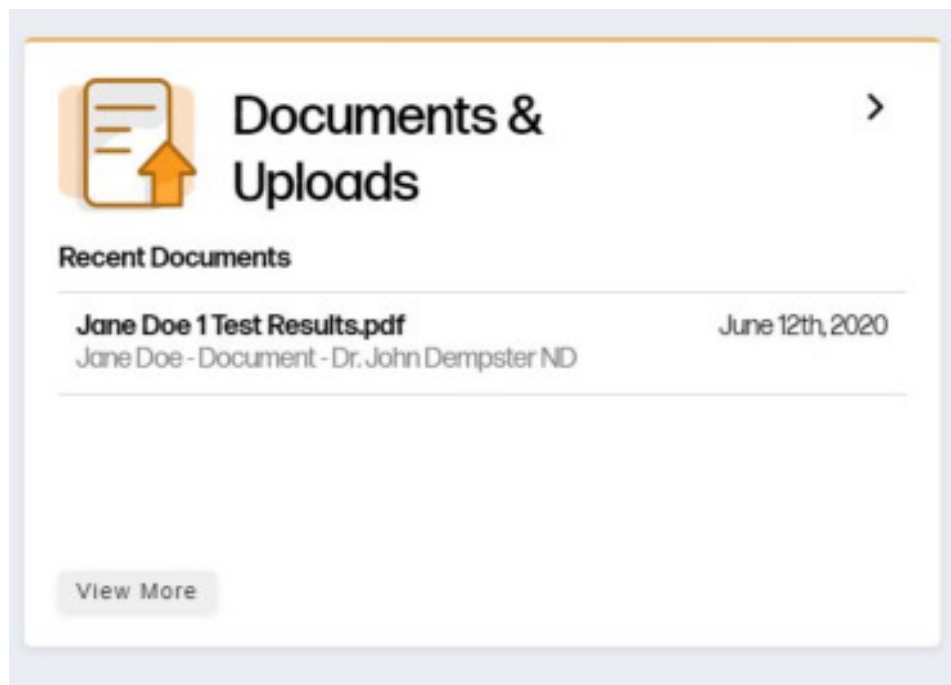
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This access code expires on June 17th 2020, 12:10:46 pm. If your access code expires before you use it, please contact your practitioner for a new one.

**MYSTERIOUS-COUPLE-
CREAM-WITHOUT**

You will be automatically logged in, and you will see your Dashboard.

Click the arrow (>) beside 'Documents & Uploads'.



 **Documents & Uploads** >

Recent Documents

Jane Doe 1 Test Results.pdf Jane Doe - Document - Dr. John Dempster ND	June 12th, 2020
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[View More](#)

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Documents & Uploads

Jane Doe
Connected Offices: [The Dempster Clinic](#)

Document Name	Assignment Date	Practitioner	Document Type
Jane Doe Test Results.pdf	June 12th, 2020	Dr. John Dempster ND	Document

[View](#)

All of your test results will be accessible and you will be able to download a PDF or print them.

Please note:

Once you have redeemed an access code to view your test results, you will be able to view any test results that are uploaded to your patient portal going forward by simply logging in your account!*